



CLEARING THE CACHE IN YOUR BROWSER

February 2021



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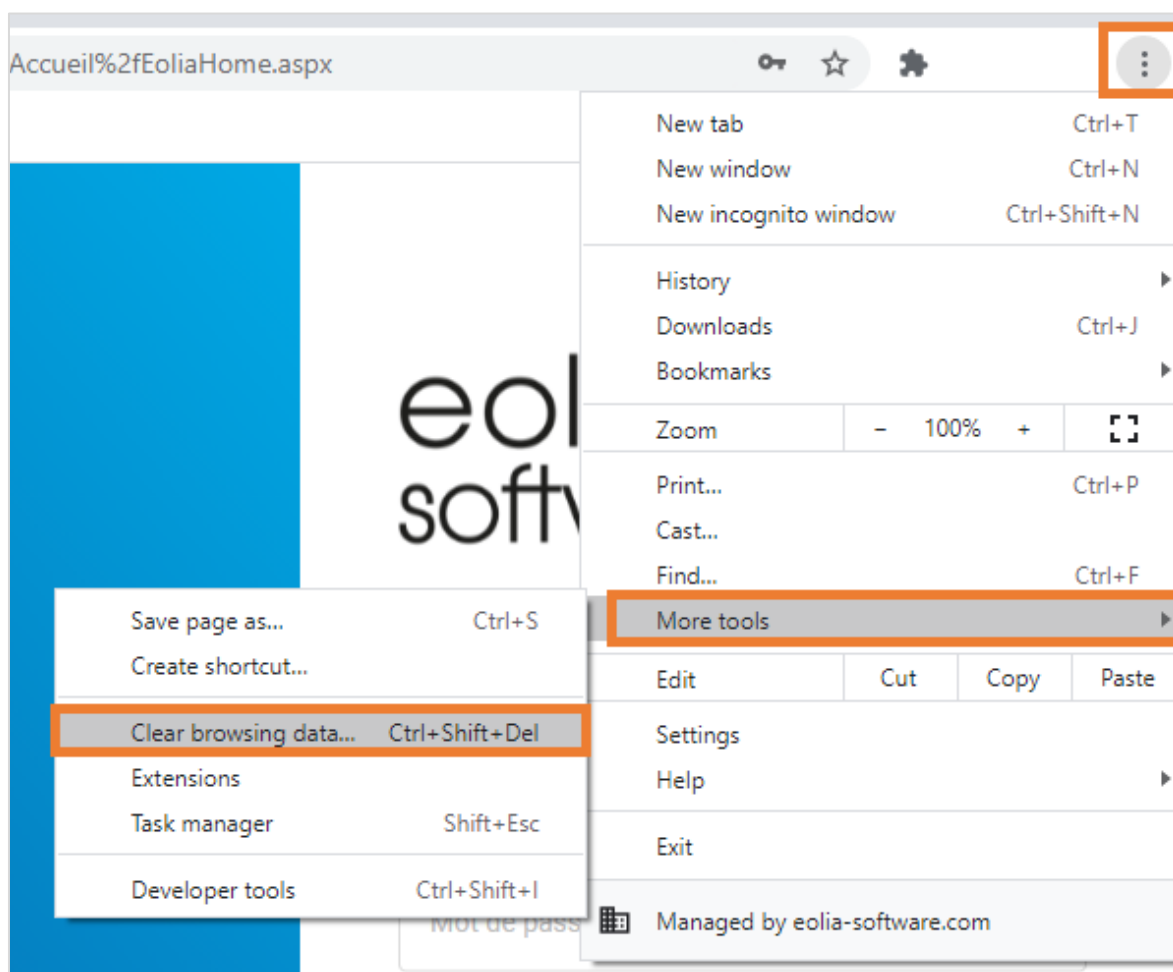
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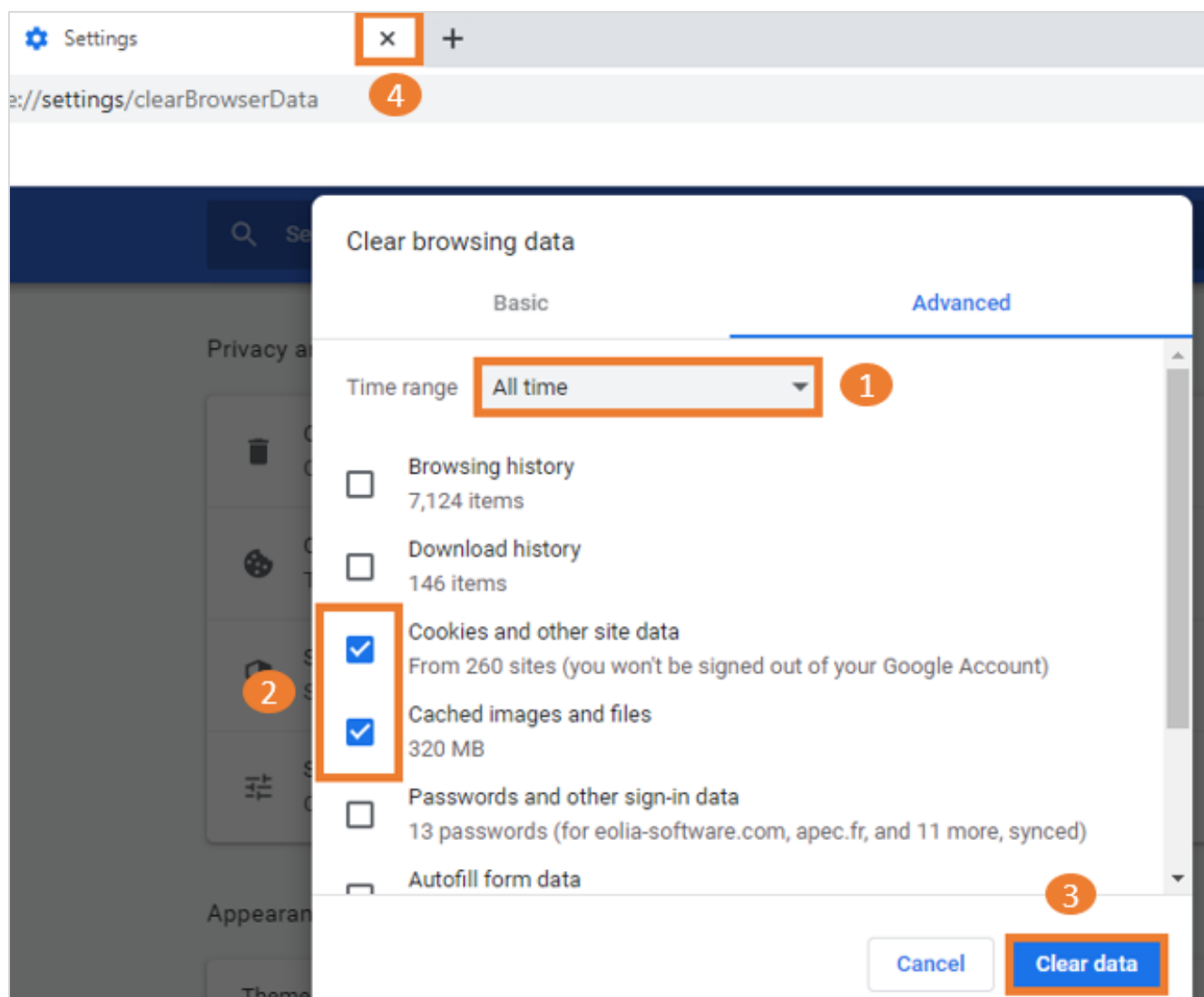
CLEARING THE CACHE IN GOOGLE CHROME

After an EOLIA update, we invite you to perform the following manipulation in your browser (Version 87.0.4280.66):

1. At the top right, click More.
2. Click "More tools" and then "Clear browsing data".



3. At the top, choose a time range. To delete everything, select "All time".
4. Next to "Cookies and other site data" and "Cached images and files," check the boxes.
5. Click "Clear data".



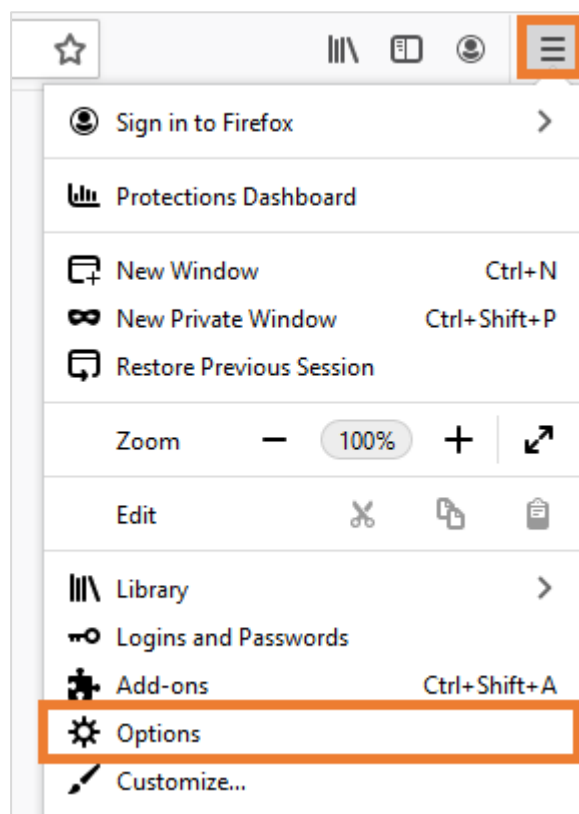
You will be logged out from EOLIA. You will have to log in again.



CLEARING THE CACHE IN FIREFOX

After an EOLIA update, we invite you to perform the following manipulation in your browser (version 83.0):

1. Click on the Menu button and select "Options".



2. Select "Privacy and Security".
3. In the "Cookies and Site Data" section, click on the button "Clear Data".



General

Home

Search

Privacy & Security

Sync

Stronger protection, but may cause some sites or content to break.

☐ Custom
Choose which trackers and scripts to block.

Send websites a "Do Not Track" signal that you don't want to be tracked [Learn more](#)

☐ Always

☒ Only when Firefox is set to block known trackers

Cookies and Site Data

Your stored cookies, site data, and cache are currently using 104 Mo of disk space. [Learn more](#)

☐ Delete cookies and site data when Firefox is closed

Clear Data...

Manage Data...

Manage Exceptions...

4. Untick the "Delete Cookies and Site Data" box.
5. Keep the Cached Web content ticked and click on "Clear".
6. Close the window. All the modifications you made will be automatically saved.

Clear Data

Clearing all cookies and site data stored by Firefox may sign you out of websites and remove offline web content. Clearing cache data will not affect your logins.

☐ Cookies and Site Data (3.1 MB)
You may get signed out of websites if cleared

☒ Cached Web Content (66.4 MB)
Will require websites to reload images and data

Clear

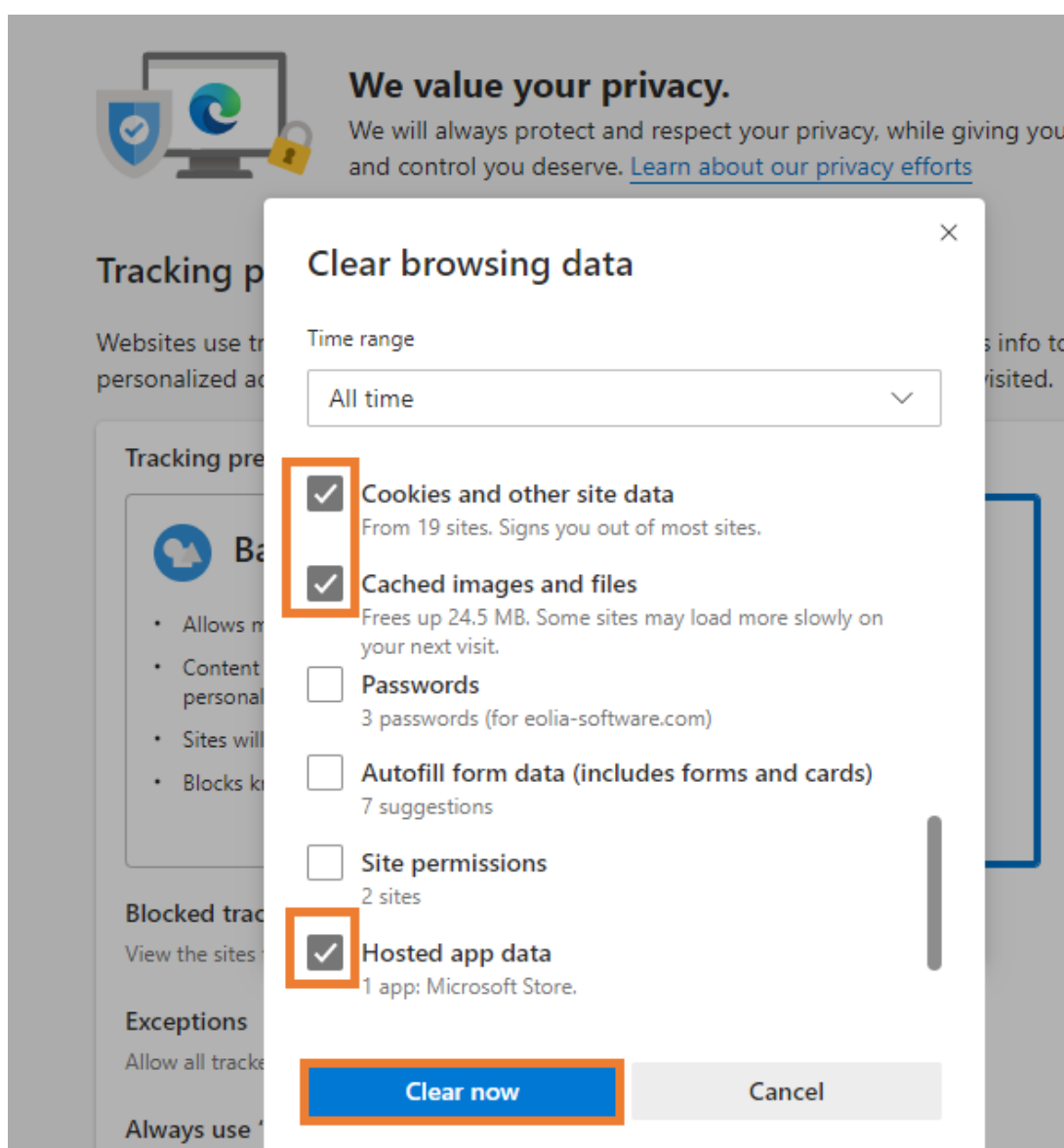
Cancel



CLEARING THE CACHE IN MICROSOFT EDGE

After an EOLIA update, we invite you to perform the following manipulation In your browser:
In Microsoft Edge (version 88.0.705.74):

1. Press the [Ctrl], [Shift] and [Del] Key together. A Popup-Window opens.
2. Choose in the time range "All time".
3. Remove all checks except 3 cases mentioned in the capture.
4. Click on the Button "Clear Now" to empty the browser cache.
5. Reload the page.



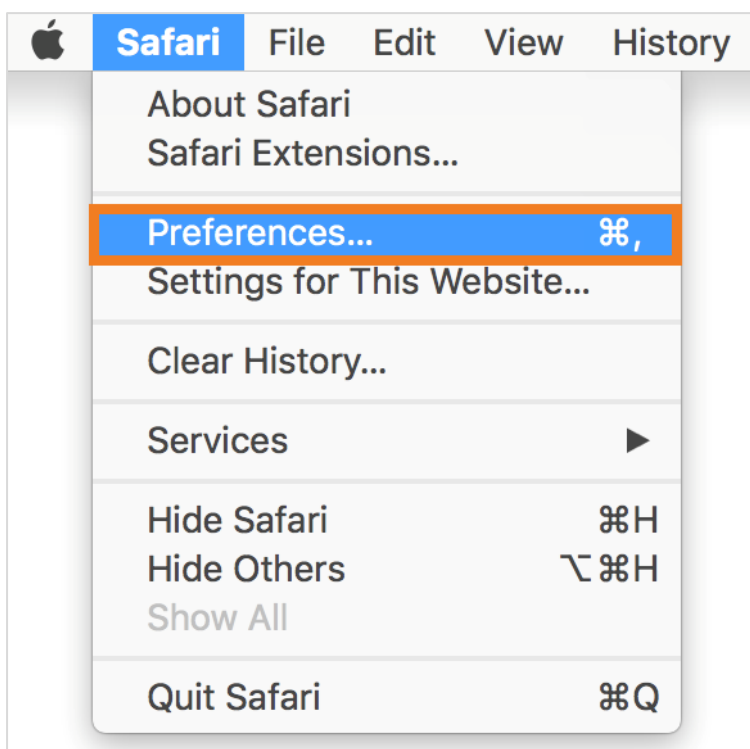


CLEARING THE CACHE IN SAFARI

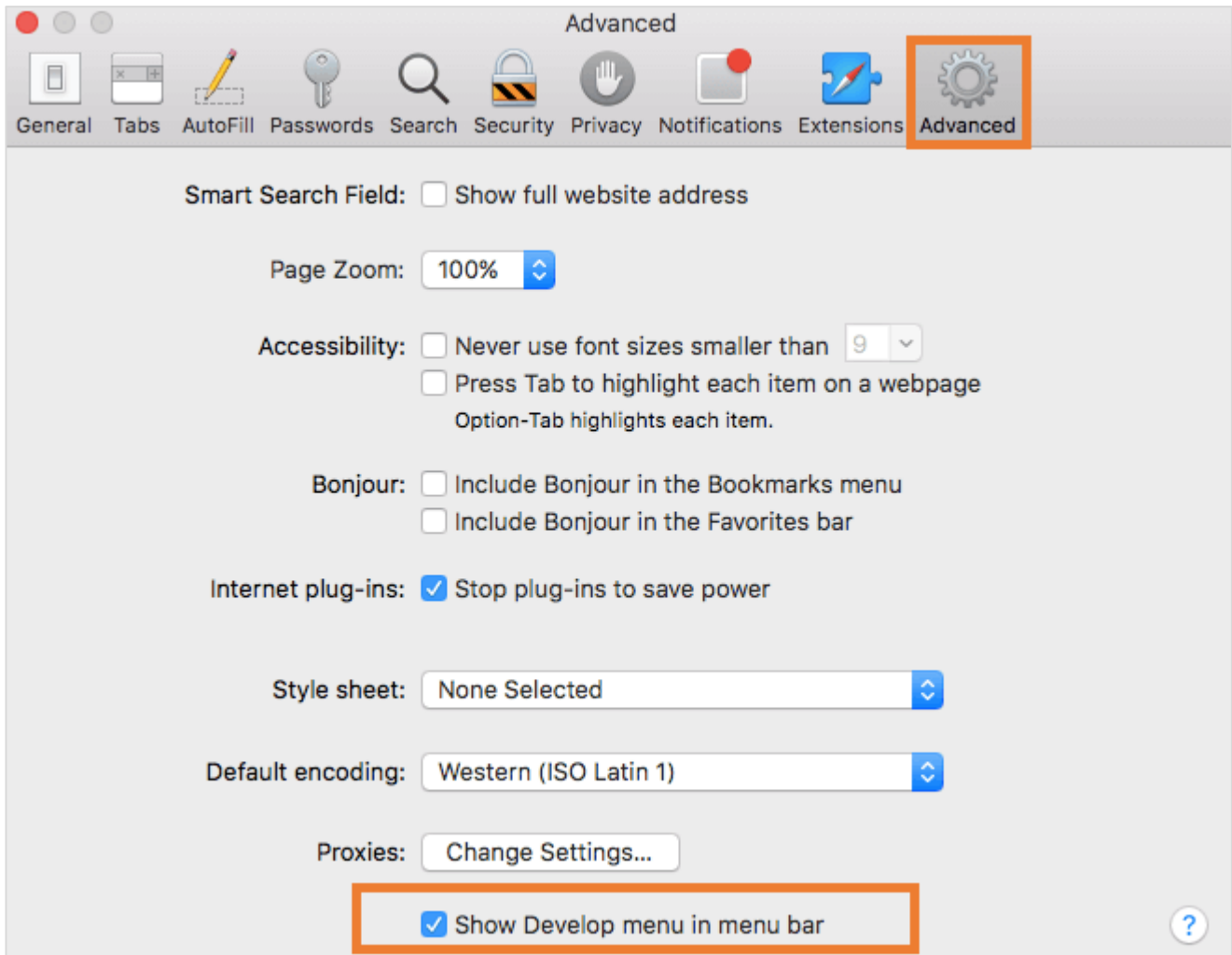
After an EOLIA update, we invite you to perform the following manipulation in your browser:

In Safari (13.1.2):

1. Select the first item "Safari" in the main menu and from the drop-down the item "Preferences".



2. A popup opens. Click on the tab "Advanced".
3. Check the option "Show Develop menu in menu bar" at the bottom.



4. Now you should see a new menu item in the main menu named "Develop".
5. If you click on the menu item "Develop" you can select "Empty Caches" from the submenu items.
6. Reload the site.



Develop	Window	Help
Open Page With User Agent	▶	▶
Cool's iPhone	▶	
Intego's iMac Retina	▶	
Experimental Features	▶	
Enter Responsive Design Mode		
Show Snippet Editor		
Show Extension Builder		
Connect Web Inspector	⌘⇧⌘I	
Show JavaScript Console	⌘⌘C	
Show Page Source	⌘⌘U	
Show Page Resources	⌘⌘A	
Start Timeline Recording	⌘⇧⌘T	
Start Element Selection	⇧⌘C	
Empty Caches	⌘⌘E	



You will be logged out from EOLIA. You will have to log in again.



HOTLINE

For more information, please contact the hotline on: + 33 (0)4 78 43 34 41

Or by mail: support@eolia-software.com